



# Custom Order/Quote Form

Customer name/Company name: \_\_\_\_\_

Job address or reference: \_\_\_\_\_

Quantity of custom product required: \_\_\_\_\_

Product: i.e. Pull handle, Sliding door handle, Towel rail: \_\_\_\_\_

Application:  Domestic  Commercial

### What material is the custom order being fixed to?

- Aluminium framed door     Solid timber door     MDF     Plaster/Dry wall     Timber framed door  
 Hollow core door     Tiles     Semi solid door     Concrete     Other

### Please provide door specifications:

Door height: \_\_\_\_\_

Door width: \_\_\_\_\_

Door thickness: \_\_\_\_\_

Weight (if known): \_\_\_\_\_

Door style width (if applicable): \_\_\_\_\_

### Please provide mechanisms associated with the door as applicable:

Hinge type:  Conventional  Pivot    Cavity slider:  Flush with frame  Sits out from frame    Internal mechanism:  Lock

Latch: Brand/Code if known \_\_\_\_\_

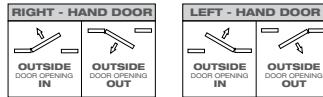
Door Closer: Brand/Code if known \_\_\_\_\_

Fly screen door - Distance between doors: \_\_\_\_\_

Other (please specify): \_\_\_\_\_

### Please provide door handing as applicable:

- Hinged/slide from RH looking from the external side  
 Hinged/slide from LH looking from the external side



### What are the custom fixing requirements?

- TM FIX – Back to back fixed (Timber/Aluminium)     GD FIX – Back to back fixed (Glass)  
 S FIX – Surface fixing (Timber only)     CSK FIX – Back fix with countersunk bolt/screw (Timber only)  
 B FIX – Back fixing with square/round disk (All materials)     PH FIX – Back fix with pan head bolt/screw (Timber/Aluminium only)  
 Other (please specify) \_\_\_\_\_

### What materials are to be used in the manufacture of the custom item?

- Brass     316 Stainless steel (marine grade)     304 Stainless steel (regular grade)  
 Aluminium     Hardwood timber (standard: Tas. Oak, Vic. Ash)     Copper  
 Other (please specify): \_\_\_\_\_

### What do you require the custom item to be finished in? For a full range of finishes see our samples chart.

- Polished Stainless Steel     Polished Chrome     Antique Brass – Med/Dark     Satin Stainless Steel     Satin Chrome  
 Florentine Bronze - Med/Dark     Polished Brass Lacquered     Satin Nickel     Polished Copper  
 Polished Brass Unlacquered     Black Nickel     Powder Coat Colour (please specify): \_\_\_\_\_  
 Polished Nickel     Black Chrome     Gold     Satin Copper     Oil Rubbed Bronze  
 Satellite (Matt Chrome)     Anodised     Other (please specify): \_\_\_\_\_

### Key features, eg. 25 diameter hollow, 500mm long, 200mm fixing point centres

Material dimensions: \_\_\_\_\_

Length: \_\_\_\_\_

Fixing point centres: \_\_\_\_\_

Material options if any: \_\_\_\_\_

### IDEAS

- Engraving     Laser Cutting     Bending     Welding     Cutting  
 Other Please ask. \_\_\_\_\_

\*Please use the attached Graph paper to sketch the product you require with specific dimensions. Be sure to highlight key features and special items of note. Should you already have a sketch please attach and fax: 03 93122488 or email: sales@designerdoorware.com.au



# Sketch Your Custom Product Here

**QUANTITY:**

**INDICATIVE ESTIMATE:**

**Custom Order Terms & Conditions** 1. Quotation a) A quotation given is not an offer. An order placed by the Buyer pursuant to a quotation is not binding on the seller (including any purported variation to these Terms & Conditions of sale contained in that order) unless and until such order is accepted by the seller. b) Prices in quotation on the seller's price list are subject to change without notice. 2. Prices & Taxes. a) Goods and Services Tax if applicable shall be to the Buyers account. b) All prices are in Australian Dollars, unless stated otherwise. 3. Cancellation of Order. a) Unless expressly provided in writing the Buyer shall have no right to cancel any order. b) without prejudice to any other rights the Seller may have, the Buyer shall indemnify the Seller for any loss, damage or expense incurred by the Seller should the Buyer cancel any order or part of an order. c) Custom and special products will incur a 50% cancellation fee. 4. Non Account Clients. Payment for all goods must be made in full prior to dispatch of order. A 50% deposit is required upon placement of the order, which acknowledges confirmation of order and acceptance of Terms & Conditions. 5. Acceptance. A) The Buyer shall be deemed to have accepted the goods to be of a description quality and quantity ordered unless particulars of claim of a claim to the contrary are notified to the Seller in writing within 7 days of receipt. B) Credits will be issued on the basis of inspection and comparison to the signed custom form. Credits will only be issued if the final product is different to the specifications on the custom form. c) in all other circumstances credits will not be issued for Custom or Special products. 6. Warranty. A) All implied conditions, warranties and undertakings other than those implied by Part V of the Trade Practices Act are expressly excluded. b) Where the goods are of a kind other than goods ordinarily acquired for personal, domestic or household use, then the Seller's liability for breach of a condition term or warranty implied by par V of the Trade Practices Act(1974) is limited, at its option, to anyone or more of the following. i) the replacement of the goods or the supply of equivalent goods; ii) the repair of the goods; iii) the repayment of the cost of replacing the goods or acquiring equivalent goods, but excluding the cost of fitting those goods; iv) the payment of the reasonable cost of having the goods repaired. c) The Buyer expressly acknowledges and agrees. i) That the seller is not liable for any advice given by its agents or employees in relation to the suitability for any purpose of goods or materials supplied by the Seller and all such advice relied upon is at the Buyer's own risk; ii) that the warranty contained in 6a applies only within Australia.